

Privacy Policy

Last Updated: August 17, 2026

This Privacy Policy explains how CloudTechFastAI (“we”, “us”, or “our”) collects, uses, processes, and protects information when you communicate with us through WhatsApp or use our services.

1. Information We Collect

When you communicate with us through WhatsApp, we may receive and process information such as:

- Your WhatsApp phone number.
- Your name or WhatsApp profile information, where available.
- Messages and other content you voluntarily send to us.
- Information you provide during a conversation with our AI assistant.
- Technical information necessary to operate and secure our services.

We only collect information that is reasonably necessary to provide, operate, maintain, and improve our services.

2. How We Use Your Information

We may use the information we receive to:

- Respond to your WhatsApp messages.
- Provide customer support and business services.
- Operate our automated and AI-assisted WhatsApp agent.
- Understand and process your requests.
- Maintain and improve the quality and reliability of our services.
- Detect, prevent, and address security or technical issues.
- Comply with applicable legal requirements.

3. AI-Assisted Responses

Our WhatsApp service may use artificial intelligence (AI) to process messages and generate responses.

Messages may be processed by third-party AI or technology providers that we use to operate the service. We take reasonable measures to ensure that information is handled appropriately and only for legitimate business purposes.

You should not send sensitive personal, financial, medical, password, or other confidential information through the automated service unless specifically requested and necessary.

4. WhatsApp and Meta

Our WhatsApp communication services may use the **WhatsApp Business Platform / WhatsApp Cloud API**, provided by Meta Platforms, Inc.

Information transmitted through WhatsApp is also subject to WhatsApp's and Meta's applicable terms and privacy policies.

5. Information Sharing

We may share information with trusted service providers that help us operate our services, including:

- WhatsApp / Meta.
- Cloud hosting and infrastructure providers.
- AI and language-model service providers.
- Technical, security, and analytics providers.

We do not sell your personal information.

Service providers receive only the information reasonably necessary to provide their services and are expected to handle information in accordance with applicable contractual and legal requirements.

6. Data Retention

We retain personal information only for as long as reasonably necessary to provide our services, maintain business records, resolve disputes, enforce agreements, and comply with legal obligations.

The retention period may vary depending on the type of information and the purpose for which it was collected.

7. Data Security

We use reasonable technical and organizational measures designed to protect personal information against unauthorized access, disclosure, alteration, or destruction.

However, no method of transmission or electronic storage can be guaranteed to be completely secure.

8. Your Rights

Depending on applicable law, you may have rights regarding your personal information, including the right to:

- Request access to personal information we hold about you.
- Request correction of inaccurate information.
- Request deletion of your personal information.
- Object to or restrict certain processing.
- Withdraw consent where processing is based on consent.

To exercise these rights, contact us using the information below.

9. Children's Privacy

Our services are not intended for children under the minimum age required by applicable law.

We do not knowingly collect personal information from children in violation of applicable privacy laws.

10. Third-Party Services

Our services may rely on third-party platforms and services, including WhatsApp, Meta, cloud infrastructure, and AI service providers.

Those providers may have their own privacy policies and terms. We encourage users to review the applicable policies of those services.

11. Changes to This Privacy Policy

We may update this Privacy Policy from time to time.

When changes are made, we will update the "Last Updated" date at the top of this page.

12. Contact Us

If you have questions about this Privacy Policy or would like to request access, correction, or deletion of your information, please contact us:

CloudTechFastAI.

Email: contact@cloudtechfast.com

Website: www.cloudtechfast.com

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